



20 February 2024

HV News, Notifications & Reminders - February/March 2024 Edition.

Happy New Year everyone - here's to a fabulous 2024! Hope you all had a lovely festive/summer season.

2024 is off to a busy start with the Parks reaching an average occupancy over the peak period of 90%! During these busy times the Park teams work very hard to ensure the parks are looking great, everyone has an enjoyable summer holiday, and everyone returns home safe from their holiday. During this peak season and busy summer weekends in particular we have seen a significant increase of kids & adults riding bikes, electric scooters and other electric devices and often without helmets.

ALL of these electric vehicles are NOT permitted to be used in the parks at any time.

Whilst we have park rules in place and do our best to enforce them, it is challenging. We implore you and those in your care (including kids of all ages, teenagers & even adults who should know better) that the rules are in place for everyone's safety and enjoyment of the park & everyone needs to follow them. As Holiday Van owners we would encourage you to lead by example for other park users.

You have signed an Occupancy Agreement agreeing to all the terms and conditions, which includes following the rules.

It is incredibly frustrating to receive complaints & concerns from park users that they are wary, even scared to walk in the park, or even to go to the amenities because they may get knocked over by bikes/scooters that are being ridden on the roads & through and around the amenities and very often at great speed & exceeding the Park speed limit of 8kph.

The Port Stephens area has really not had any significant rain for months now, with the exception of the past couple of days.

If you would like to water your site whilst you are in house, please feel free to do so for no more than an hour either in the morning or later in the evening, this will greatly assist our grounds staff. However, please be mindful that all taps are connected to town water, so please do not leave sprinklers or soaker hoses running for hours and hours, as overwatering only makes the grass roots shallow and more susceptible to dying in times of low rainfall.

Just a reminder to ensure gazebos/frames and makeshift awnings are not left erected after you have departed the



park. Thanks.

To avoid confrontation with your neighbours, or wasting our time when trying to find who has illegally parked, please ensure you park in your own allocated car space and not on someone else's or on a spare site. The park is still busy, and most sites are booked out especially on weekends.

Halifax Holiday Park now has number plate recognition on their boom gates. An email will be sent round in due course requesting everyone update their number plate details. This system works in conjunction with the Gate Code system.

Port Stephens Caravanners and Campers Association

*There will be a meeting of the Port Stephens Caravanners and Campers Association at **3pm on Easter Sunday 31 March 2024 at the Fingal Bay Sports Club.***

The meeting has been moved to a later time to assist members to celebrate Easter morning with their families.

This meeting will be the Annual General Meeting for the election of office bearers, followed by a General Meeting.

Contact details are listed below if you wish to obtain further information or have any items you wish to have placed on the agenda for discussion at this meeting.

Steve Larsen - President PSCCA

Mobile - 0488 023234

Email sla91786@bigpond.net.au

For any After Hours issues, please call [4988 0990](tel:49880990).

Your call will be logged, triaged and dealt with accordingly. If your call relates to a noise or behavior issue of another site, you - as the caller - will **not** be charged the after hours call out fee, it would be the perpetrator who gets charged if on-call personnel have to attend. Notification is given by the Manager on-call.

For Emergencies, please call the appropriate Emergency Service via 000



The **Holiday Van Consultative Committee representatives** contact details are attached, as is a Site Alteration application form for your convenience. The application form can also be found on the HVO webpage via the Parks website.

What's On in the local area:

Here's a couple of links to local websites regarding events & activities:

<https://www.portstephens.nsw.gov.au/community/events>

<https://www.whatsoninourbackyard.com.au/>

<https://www.portstephens.org.au/events/>

That's all from me, take care, and stay well.

Fiona Snow: Holiday Van Admin Officer

Phone: +61 2 4988 0650

Email: holidayvans@beachsideholidays.com.au

The admin officers' phones are only monitored Monday to Friday between 9am and 4.30/5pm. Please call 4988 0990, and choose the existing booking option for your holiday park & option for existing booking (2) outside of these hours.

Post: PO Box 147, Nelson Bay, NSW 2315

web: <https://www.beachsideholidays.com.au/policies/holiday-van-owners>