

2025 Autumn School Holidays | Easter Period Re-Booking Terms and Conditions

2025 Autumn School Holidays / Easter Rebooking Information:

Holiday Period	Activity/Actions
Autumn School Holiday Guests	2025 Autumn School Holiday bookings have preferential rebooking for the 2026 Autumn School Holidays
	Guests who have booked under a Flex/Semi-Flex Rate Type during the 2025 Autumn School Holidays can only rebook their stay under the same Rate Type for 2026 Autumn School Holidays
	2026 Autumn School Holiday amendments can be made from May 1st 2025 (Subject to availability)
IMPORTANT NOTES	<ul style="list-style-type: none"> • <u>Rebooking for 2026 Autumn School Holidays must be made during your stay and prior to your departure day</u> • <u>Rebooking can only follow the same day period as previously booked e.g. Monday → Friday</u>
Easter Long Weekend Guests	Easter Long Weekend rebooking and date amendments for 2026 will open for 2025 guests from May 1st 2025
New Bookings	NEW Autumn School Holiday and Easter Long Weekend bookings for 2026 will be open for all guests from May 15th 2025 (Subject to availability)



Important Notes:

1. Park rules, terms and conditions will be sent with your reservation confirmation letter. A guest registration form is to be signed on arrival by the named person on the reservation and photo I.D will be requested by staff
2. Rebooking must be made during your stay and prior to your departure day. Full deposit to be paid at time of rebooking. Partial deposits will not be accepted. Deposits are 1 nights tariff for accommodation
3. Reservations are NOT transferable to another person. If guests are unable to keep their reservation due to other commitments/situations, our cancellation policy applies
4. Specific sites and/or accommodation will **NOT** be guaranteed. Whilst every effort is made to honour specific requests, management reserves the right to relocate guests to an alternative site or accommodation with or without notification. If guests decide to cancel reservations that have been relocated, our cancellation policy will apply

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- Direct bookings - deposit 1 nights' accommodation for cabins
- Direct bookings - deposit \$200.00 for all sites or full payment if total cost is less than \$200.00
- Cancellations received **within 7 days from arrival date** will forfeit 1 night tariff with remaining balance provided as refund
- Full refund applies to reservations cancelled 8 or more days prior to arrival

