



13 May 2024

### **HV News, Notifications & Reminders - May 2024 Edition.**

A Warm Welcome to our new Holiday Van Owners! We hope you enjoy sharing our little piece of paradise!

---

The **HV annual power supply lead test tagging** has commenced at Fingal Bay, with Shoal & Halifax to follow thereafter. The Test & Tag fee of \$10 per lead will be added to the Extras sub-account on 1 June. If you have nominated to pay this sub-account by an automated method, the funds will be debited from your nominated account or card on the first along with the monthly site fees. An invoice will be issued to every HVO with a 30 day remittance. If you auto pay, this is for your information only to ensure sufficient funds are made available for payment.

The **HV Agreement Preparation Fee of \$12.50** will also be added to the Extras sub-account on 1 June with payments due as mentioned above.

---

Notification for the Increase in **Site Occupation Fees** has been issued this week via email. Please check your inboxes or SPAM/Junk folder for the notification.

---

So we have a few reminders that are especially important when visits to the Park are less frequent in the cooler months:

- Please remember to **turn off the water** to your van at the end of each stay, and please remember to **turn off and disconnect your power lead** at the powerhead (pull the plug from the powerhead socket) on departure of each stay! If you require a key to the lockable flap, please contact Fiona Snow on 4988 0650 or email her at [holidayvans@beachsideholidays.com.au](mailto:holidayvans@beachsideholidays.com.au). Cost is \$10 per key.
- We strongly recommend to **change your smoke detector battery** before winter comes, especially if you will not be coming up as often. If you don't have a working smoke detector, one should be installed as soon as possible for your own safety but it is also a requirement.
- **Works on vans** during NSW school holidays *are not permitted*, and all works should be pre-approved by Park management through the Site Alteration application process, please. If weekend work is required during these quieter months, please seek prior approval from Admin Officer or Park Manager.
- We recommend all vans are rabbit proofed as best possible to assist in significantly reducing places for the bunnies to hide and procreate by ensuring there is no way for them to get in under your van and annex. Please don't forget to submit an Alteration form for approval by management, If you intend *replacing* the existing skirting (which ALL vans must have) with something different.



---

Everyone is here to relax and enjoy being away from home and work, so being **mindful of, and courteous to your neighbours and other park users is a big part of holiday park community living** - this includes all park users, adults & kids & dogs.

**Noise travels more at night**, which can be very disturbing not only to your immediate neighbours but also others further away, which is why we have a **10pm noise curfew!**

---

**02 4988 0990** - that's the number to call to contact the After Hours service to report any **after hours issues**. (NB: There are some issues that cannot be dealt with if we hear about it the next day: such as noise complaints or security problems.)

---

Parents and caregivers should ensure their kids know the park rules & are doing the right thing, and once again, please remember the **use of electric scooters and bikes, etc. are not permitted in the park. If you must have them here to use elsewhere, please WALK them out of the park grounds.**

We ask that such devices are **not charged onsite** as incorrect charging or damaged batteries/chargers can cause catastrophic fires. I shudder at the thought of a battery exploding/catching fire in a caravan park.....

---

### **What's On in the local area:**

Here's a couple of links to local websites regarding events & activities:

<https://www.portstephens.nsw.gov.au/community/events>

<https://www.whatsoninourbackyard.com.au/>

<https://www.portstephens.org.au/events/>

---

### **HVCC Representatives**

The **Holiday Van Consultative Committee representatives** contact details are attached, as is a Site Alteration application form for your convenience. The application form can also be found on the HVO webpage via the Parks website.



That's all from me, take care, and stay well.

**Fiona Snow: Holiday Van Admin Officer**

**Phone:** +61 2 4988 0650

**Email:** [holidayvans@beachsideholidays.com.au](mailto:holidayvans@beachsideholidays.com.au)

*The admin officers' phones are only monitored Monday to Friday between 9am and 4.30/5pm. Please call 4988 0990, and choose the existing booking option for your holiday park & option for existing booking (2) outside of these hours.*

**Post:** PO Box 147, Nelson Bay, NSW 2315

**web:** <https://www.beachsideholidays.com.au/policies/holiday-van-owners>