



5 September 2023

HV News, Notifications & Reminders – September 2023 Edition.

Spring has sprung! Days are getting longer! The ocean temperature is refreshing! And the pool at Fingal is open again!

Happy Days.....

Spring cleaning is almost done, the weeds have been sprayed, lots of winter jobs have been completed, the grass will start growing again and the parks will start filling up especially with the school holidays all but 3 weeks away!

What's On in the local area:

Here's a couple of links to local websites regarding events & activities:

<https://www.portstephens.nsw.gov.au/community/events>

<https://www.whatsoninourbackyard.com.au/>

<https://www.portstephens.org.au/events/>

Please welcome **Jennifer Haretuku** who is stepping in as Assistant Manager for Shoal Bay Holiday Park, after Gerard McClafferty decided to move on to follow a different career path. Jennifer joins us from Thou Walla Sunset Retreat, our property at Soldiers Point.

All the usual rules are in place for the holidays:

- **One** dog only per site;
- **Please remember to pick up after them** especially if they have defecated somewhere other than your site!
- They **MUST** be on a leash or in an enclosure at all times;
- Do **not** let them wander around off-leash;
- **No electric scooters, etc.**;
- Be **mindful** of other park users;
- Be aware of **where your kids are** and what they are up to.

When everyone follows the same rules and does the right thing, it makes it a nicer place to be!

Just a reminder about ensuring a **Site Alteration/Addition/Maintenance form** is submitted & approved prior to any works commencing. This includes replacement items, new items, repainting externally. *Please no works to be conducted on your van during the holidays: general, minor/basic, quiet maintenance is fine.*

A reminder to **NOT give your boomgate code to anyone**, especially a contractor as they need to sign in at reception and obtain an access code from us.

Nominations for **Holiday Van Consultative Committee (HVCC)** representatives for **Fingal Bay North & West** are commencing on Wednesday 6 September. If you would like to nominate yourself as a potential representative in your precinct, please complete the form and provide the other information required as stated on the email which will be sent out on Wednesday.

Fingal Pool update

It's finally open!!!!

The **Holiday Van Consultative Committee representatives** contact details are attached, as is a Site Alteration application form for your convenience. These can also be found on the HVO webpage via the Parks website.

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If there's issues after hours, please call 49880990.

Your call will be logged, triaged and dealt with accordingly. If your call relates to a noise or behavior issue of another site, you - as the caller - will **not** be charged the after hours call out fee, it would be the perpetrator who gets charged. They will be notified of this by the Manager on-call.

General Park reminders:

- All Park rules apply even during the winter months.
 - **No fires** are permitted in our Parks.
 - All tourists are being reminded of this too, and notices have been posted around the park.
 - If you see someone with a fire / fire pit / charcoal BBQ/burner, or similar, please let us know.
 - Parks phone number - 24/7: 4988 0990
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Tap n Go washers and dryers are in operation across all Park laundries. Most machines will also take tokens, however there are some in the Fingal Gooyah street laundry that are Tap N Go only. The price has increased to \$5 per load.

Quarterly Electricity Charges - 1st Quarter of 2023/2024

Electricity meter reads will be conducted, invoices prepared & emailed prior to the school holidays commencing, and will include charges for July to September 2023.

Electricity charges are charged quarterly in line with current market rates. Charges will be applied to your accounts on the basis of consumption at the same rate as domestic customers of the local energy supplier including daily availability charges.

FEE NAME	DESCRIPTION	FEE AMOUNT INCLUDING GST
Holiday Van Site Electricity Usage	Metered electricity usage charged quarterly based on latest retail tariffs of a local area energy retailer	37.76 cents / kWh
Electricity Service Availability Charge	Currently calculated per day for 180 days of the year; based on the latest retail tariffs of a local area energy retailer; charged quarterly.	\$43.07 per quarter

That's all from me, take care, and stay well.

Fiona Snow: Holiday Van Admin Officer

Phone: +61 2 4988 0650

Email: holidayvans@beachsideholidays.com.au

The admin officers phones are only monitored Monday to Friday between 9am and 4.30/5pm. Please call 4988 0990, and choose the existing booking option for your holiday park & option for existing booking (2) outside of these hours.

Post: PO Box 147, Nelson Bay, NSW 2315

web: <https://www.beachsideholidays.com.au/policies/holiday-van-owners>

