



27 October 2023

**HV News, Notifications & Reminders – October / November 2023 Edition.**

We hope this edition finds you all well and getting ready for Christmas as it only a few short weeks away. I cannot believe that 2023 is all but done and dusted!!

Please note, I will be on leave from Friday 27 October returning to work on Monday 13 November. My landline will divert to Fingal front office, but mobile and emails will have out of office messages. If you require anything urgent within this timeframe, please contact the park office.

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**What's On in the local area:**

Here's a couple of links to local websites regarding events & activities:

<https://www.portstephens.nsw.gov.au/community/events>

<https://www.whatsoninourbackyard.com.au/>

<https://www.portstephens.org.au/events/>

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**Security**

We are in the process of procuring a new security tender for the Holiday Parks, and are hoping this will be completed with the security company in place within the next few weeks.

After Hours contact number for HVO's and tourists will remain the same: **4988 0990**.

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## Issues with Local Kids at Fingal

We would like to notify everyone at Fingal to be aware of a group of local kids (aged 13 and younger) wandering through the park after 5pm being a nuisance. They have been observed in and around the whole park at different times, throwing fart bombs, taking food from the camp kitchen, egging the amenities/tourist vans, and seem to get a kick when they get a rise out of someone. Please do not take matters into your own hands. Talk to them and advise them that you know who they are and that they have been told not to enter the park grounds by the police and that you will be reporting them. Take a photo if you can do so openly as proof they are in the park. Please call 131444 or Nelson Bay Police Station on 4927 7220 choosing option 3. When reporting an event please ensure you get an event number. Please also let us know, as we are currently in the process of escalating this ongoing issue with the Police

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## Rabbits

Unfortunately this is an issue that may never be resolved as we are no longer permitted to use poisoned bait to eradicate them. We do however engage an external company for our rabbit and pest control a few times per year.

Rabbits seem to prefer to be around or at least near the HV sites as the vans give them somewhere to hide.

We advise all van owners to ensure their van skirting is sufficiently solid / rabbit proof (as best possible) to discourage them making a burrow underneath. Don't forget to submit a Site Alteration request form for approval before making any changes to existing skirting materials/colours.

If you do find some big holes, please let us know and we can address the issue

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A reminder to **NOT give your boomgate code to anyone**, especially a contractor as they need to sign in at reception and obtain an access code from us.

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## HVCC Ballot process

The Holiday Van Consultative Committee Ballot process is due to finish by 10 November.

If you are in North precinct at Fingal, you have until 4pm on 8/11 to get your vote in!

Unfortunately we didn't get any nominations for Halifax, so all HVO's there can contact any of the other reps from Fingal or Shoal. Details will be distributed in due course

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## Staff Update

Heath Kelly – assistant park manager at Fingal Bay – is taking parental leave from Friday 3 November returning in early February. We wish him all the best, and have fun being Mr. Mum for the next 3 months!

Fiona Snow will be standing in for Heath on her return from leave

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The **Holiday Van Consultative Committee representatives** contact details are attached, as is a Site Alteration application form for your convenience. The application form can also be found on the HVO webpage via the Parks website.

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**If there's issues after hours, please call 4988 0990.**

Your call will be logged, triaged and dealt with accordingly. If your call relates to a noise or behavior issue of another site, you - as the caller - will **not** be charged the after hours call out fee, it would be the perpetrator who gets charged. They will be notified of this by the Manager on-call.

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**General Park reminders:**

- All Park rules apply all year round.
  - **No fires** are permitted in our Parks.
  - All tourists are being reminded of this too, and notices have been posted around the park.
  - If you see someone with a fire / fire pit / charcoal BBQ/burner, or similar, please let us know.
  - Parks phone number - 24/7: 4988 0990
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That's all from me, take care, and stay well. I'll be back on deck from Monday 13 November.

**Fiona Snow: Holiday Van Admin Officer**

**Phone:** +61 2 4988 0650

**Email:** [holidayvans@beachsideholidays.com.au](mailto:holidayvans@beachsideholidays.com.au)

*The admin officers phones are only monitored Monday to Friday between 9am and 4.30/5pm. Please call 4988 0990, and choose the existing booking option for your holiday park & option for existing booking (2) outside of these hours.*

**Post:** PO Box 147, Nelson Bay, NSW 2315

**web:** <https://www.beachsideholidays.com.au/policies/holiday-van-owners>