



6 September 2024

HV News, Notifications & Reminders - September/October 2024 Edition.

Hi all,

A Warm Welcome to our new Holiday Van Owners! We hope you enjoy sharing our little piece of paradise!

Spring has Sprung - yippee!

Enjoy the lovely warm, sunny weather while we have it, and embrace the rain when it comes, as we really need it!

Please note that **Fiona will be on leave from 21 September, returning on 14 October** - 3 weeks.

My emails will only be monitored every few days, and any non-urgent requests or enquiries will have to wait until my return.

If you wish to email the parks, here are the direct addresses:

fingalbay@beachsideholidays.com.au

shoalbay@beachsideholidays.com.au

halifax@beachsideholidays.com.au

My mobile number will have an absence greeting active. If you'd like a callback on my return, please leave a message.

If you need to speak with someone during my absence & before my return, please call 4988 0990 and choose Option 2 for Existing booking. This will generally put you through to the park reception, or reservations if the park is busy.

If you choose Option 4 for Holiday Van Owners, or call my direct line (4988 0650) it will divert you to Fingal Bay front desk.

As I'll be away for the first chunk of October, this Newsletter will cover September and October.

Reminders:

Enjoy the Spring School Holidays, and please observe the following reminders:

- **No electric/motorized bikes/scooters/skateboards/etc.**



- 'Old fashioned' pedal-powered push bikes and scooters only.
- Please observe the **Road Rules** – these are in place for everyone’s safety – this includes ALL ROAD USERS.
- **Maximum Speed Limit is 8 kph** – this is basically walking pace.
- Please have consideration for **pedestrians** that may or may not hear you coming up behind them.
- Please let your **kids** know to **avoid** hanging around the amenities, especially the entrances, and not to ride through them, or the other common areas.
- These are **pedestrian access only**, and are used at any time of day or night by all ages of patrons, some of whom cannot hear or see as well as others (particularly at night), or have limited mobility.

Common Sense and Common Courtesy must prevail when staying in a busy Park!

A friendly reminder to ensure your **insurance policy is renewed before it expires!** As previously mentioned, it appears that some insurance companies have changed their processes and are requesting provision of more information than they used to: most commonly the VIN or Chassis number of the van.

Please ensure that the information you provide is correct, as if any information given (knowingly or unknowingly) that is incorrect may nullify and void the policy, rendering it invalid, which will leave you uninsured and in breach of the Occupancy Agreement.

Please remember **no works to be conducted during holiday periods**, and all works must be pre-approved by Park Management prior to any works commencing. This includes replacement items, repainting, and so forth.

If you are thinking of **sprucing up / repainting / replacing anything / etc.** on your van before the Summer holidays, please get your **Site Alteration application form** in for assessment in good time. The closer we get to the summer holidays, the less time there will be to get the works completed before the exclusion period comes into effect!

We’d like your help in trying to limit the places **rabbits** can hide and breed, by blocking in (as best possible) under the vans and annexes! If you intend to replace the skirting or add more, please submit an Alteration form giving details of your request.

Notifications:

Electricity meters will be read next week (commencing 09.09.24) and invoiced by the end of the week. Accounts



set to Automatic payments will be processed along with October site fees.

- **Daily supply charge:** 101.2 cents per day x 180 / 4 (qtrs.) = \$45.54 charged on a quarterly basis
- **Usage charges:** 36.94 cents/kWh

Information regarding **PSC Smart Parking Permits for HVO's** is attached. If you are interested in applying for a Parking Permit, please read the attachment.

02 4988 0990 – that's the number to call to contact the After Hours service to report any **after hours issues**. (NB: There are some issues that cannot be dealt with if we hear about it the next day: such as noise complaints or security problems.)

Parents and caregivers should ensure their kids know the park rules & are doing the right thing, and once again, please remember the **use of electric scooters and bikes, etc. are not permitted in the park. If you must have them here to use elsewhere, please WALK them out of the park grounds.**

We ask that such devices are **not charged onsite** as incorrect charging or damaged batterieschargers can cause catastrophic fires. I shudder at the thought of a battery exploding/catching fire in a caravan park.....

HVCC Representatives

The **Holiday Van Consultative Committee representatives** contact details are attached, as is a Site Alteration application form for your convenience. The application form can also be found on the HVO webpage via the Parks website.

That's all from me, take care, and stay well and I'll catch you when I return from leave.

Fiona Snow: Holiday Van Admin Officer

Phone: +61 2 4988 0650 **Mobile:** 0428 542 137

Email: holidayvans@beachsideholidays.com.au

The admin officers' phones & emails are only monitored Monday to Friday between 9am and 4.30/5pm. Please



email your park direct on weekend/public holidays or call 4988 0990, and choose the existing option for your holiday park (1 - Fingal; 2 - Shoal; 3 - Halifax) & **option 2 for 'existing booking'** outside of these hours. If Admin Officer is on leave the landline phone should divert to Fingal front office.

fingalbay@beachsideholidays.com.au; shoalbay@beachsideholidays.com.au; halifax@beachsideholidays.com.au.

Post: PO Box 147, Nelson Bay, NSW 2315

web: <https://www.beachsideholidays.com.au/policies/holiday-van-owners>