



11 June 2024

### **HV News, Notifications & Reminders - June 2024 Edition.**

A Warm Welcome to our new Holiday Van Owners! We hope you enjoy sharing our little piece of paradise!

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The **HV annual power supply lead test tagging** has been completed at Fingal Bay, with Shoal in progress now and Halifax to follow thereafter. The Test & Tag fee of \$10 per lead has been added to the Extras sub-account on 1 June. If you have not nominated to pay this sub-account by an automated method, the invoice is to be paid within 30 days please. The **HV Agreement Preparation Fee of \$12.50** was also added to the Extras sub-account on 1 June with payments due as mentioned above.

There have been some rectifications required. **Invoices for any such works will be issued shortly to sites that required rectifications.** All invoices have a 30 days remittance, unless you have agreed to automatic payments, in which case funds will be debited along with the next months site fees.

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Reminder: Increase in **Site Occupation Fees commences on 1 July.** **For all automatic payment users, please ensure sufficient funds are available to cover the new monthly fee amount of \$685.**

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The **2024-2025 Annual Occupancy Agreements** have been emailed to everyone at the end of May. If you have not received yours, please check your SPAM / JUNK inbox in the first instance. If you cannot find it, it may not have been issued if you have an expired Insurance Policy on file with us - and you would have been sent emails requesting a current / valid insurance policy be provided to us before we will issue the new Agreement. Please contact Fiona (admin officer) to enquire.

**!! Please note: all new 2024-2025 Occupancy Agreements must be signed prior to the 30 June 2024, please. !!**

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#### **Important Reminders:**

- Ensure your **smoke detector batteries** have been replaced if they haven't been done in the last 6 months.
- - Turn your **water off**
- - Turn your **power off, AND UNPLUG** the lead from the powerhead - this saves you unnecessary power



usage charges and you can check the plug end and socket to make sure there is no issues.

- - Turning off/unplugging the utilities will also avoid any safety issues with leaving them on when you're not using the van, and of course it's stated in the Occupancy Agreement terms and conditions.
- - ***Don't forget that a working smoke detector, a fire blanket and a small CO2 extinguisher are a requirement in every van.***

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**All Works on Holiday Vans** are subject to approval by Park management. Please ensure **everything and anything** being changed, replaced, amended, updated externally has prior approval before works commence. Any major internal works – especially structural, and plumbing, is also subject to management approval.

**All contractors are to sign in at reception** and will be given a contractors access code for the boomgates. Do not give yours out. Please advise any contractors coming onsite that they need to abide by our rules, and can only work during office hours. Weekend work or works in July holidays are all subject to management approval.

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### **Rabbit proofing Holiday Vans:**

As you are aware the wild rabbit issue is ongoing. Whilst we have a regular Rabbit Control program in place, we need your help in trying to reduce the number of bunnies we have in the Parks – especially at Fingal!

Most vans have adequate skirting around the base of the caravan, however they can squeeze through some pretty small holes and spaces, and they also see the space around and under the annex as perfect for hiding and breeding.

This is where you can assist with this problem by blocking these areas to reduce their hiding/breeding places. If you wish to completely replace the skirting around your van or to add skirting where there isn't any (including around / under the annex) please submit a Site Alteration form giving details of your request for approval. (form is attached)

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**02 4988 0990** – that's the number to call to contact the After Hours service to report any **after hours issues**. (NB: There are some issues that cannot be dealt with if we hear about it the next day: such as noise complaints or security problems.)

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Parents and caregivers should ensure their kids know the park rules & are doing the right thing, and once again, please remember the ***use of electric scooters and bikes, etc. are not permitted in the park. If you must***



*have them here to use elsewhere, please WALK them out of the park grounds.*

We ask that such devices are **not charged onsite** as incorrect charging or damaged batteries/chargers can cause catastrophic fires. I shudder at the thought of a battery exploding/catching fire in a caravan park.....

Fingal will be installing **speed humps** in the park during the coming months.

### **HVCC Representatives**

The **Holiday Van Consultative Committee representatives** contact details are attached, as is a Site Alteration application form for your convenience. The application form can also be found on the HVO webpage via the Parks website.

### **Quarterly Electricity Charges - 4th Quarter of 2023/2024**

Electricity meter reads will be conducted, invoices prepared & emailed during the week ending 14 June 2024, and will include charges for mid-March to mid-June 2024.

Electricity charges are charged quarterly in line with current market rates. Charges will be applied to your accounts on the basis of consumption at the same rate as domestic customers of the local energy supplier including daily availability charges.

<b>FEE NAME</b>	<b>DESCRIPTION</b>	<b>FEE AMOUNT INCLUDING GST</b>
<b>Holiday Van Site Electricity Usage</b>	Metered electricity usage charged quarterly based on latest retail tariffs of a local area energy retailer	<b>37.76</b> cents / kWh
<b>Electricity Service Availability Charge</b>	Currently calculated per day for 180 days of the year; based on the latest retail tariffs of a local area energy retailer; charged quarterly.	<b>\$43.07</b> per quarter

That's all from me, take care, and stay well.

**Fiona Snow: Holiday Van Admin Officer**

**Phone:** +61 2 4988 0650 **Mobile:** 0428 542 137

**Email:** [holidayvans@beachsideholidays.com.au](mailto:holidayvans@beachsideholidays.com.au)

*The admin officers' phones & emails are only monitored Monday to Friday between 9am and 4.30/5pm. Please*





POINT STEPHENS  
beachside  
holiday parks  
*Holiday Van*  
Owners

email your park direct on weekend/public holidays or call 4988 0990, and choose the existing option for your holiday park (1 - Fingal; 2 - Shoal; 3 - Halifax) & **option 2 for 'existing booking'** outside of these hours. If Admin Officer is on leave the landline phone should divert to Fingal front office.

[fingalbay@beachsideholidays.com.au](mailto:fingalbay@beachsideholidays.com.au); [shoalbay@beachsideholidays.com.au](mailto:shoalbay@beachsideholidays.com.au); [halifax@beachsideholidays.com.au](mailto:halifax@beachsideholidays.com.au).

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